WHO WE ARE

We love operations - what more is there to say!

We recognise the importance of having dedicated resources in your business whose primary focus is to support and deliver the needs of the business itself. The Business and Operations Management Network (BOMS) is more just a community it is a global movement designed to further the career and personal development of professionals who support firms with key business and operational activities.

The network benefits from over 25 years worth of expertise and experience in coaching, mentoring, training and standards certification.

OUR WHY

INSPIRED BY YOU...

The Business and Operations Management Network exists to empower, elevate, and transform the roles of business and operations professionals within financial services and beyond.

We believe that these roles are the backbone of organisational success, driving operational excellence, strategic growth, and meaningful change.

Our mission is to equip these professionals with the tools, knowledge, and confidence to not only excel in their current roles but to evolve into future leaders—shaping businesses that are resilient, innovative, and purpose-driven.

We do what we do because we know that when operations thrive, businesses and people flourish.

BUSINESS AND OPERATIONS MANAGEMENT NETWORK™

www.leadersinbusinessoperations.com

Where Excellence meets Experience!

CONTACT

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COMMUNITY

The BOMS Community is a vibrant, forward-thinking network dedicated to empowering 'Operations and Business Managers' to excel in their roles and drive meaningful impact within their organisations.

Through expertly curated events, engaging discussions, and valuable peer connections, we provide a platform for sharing insights, exploring innovative strategies, and fostering professional growth. Our events are designed to address the unique challenges faced by operations and business managers, offering actionable solutions, inspiring thought leadership, and opportunities to learn from industry experts. Together, we are building a collective that champions excellence, collaboration, and the evolution of business operations management.

AN OVERVIEW OUR SERVICES

- A DEDICATED COMMUNITY & EVENTS
- MEMBERSHIP
- CAREER DEVELOPMENT PROGRAMMES
- ACADEMY DESIGN AND DELIVERY
- INTERIM BUSINESS AND LEADERSHIP SUPPORT

MEMBERSHIP

Our Membership Vault is a dynamic hub designed to empower business and operations professionals with the tools, resources, and connections needed to excel.

With three paid membership levels, it offers exclusive access to our renowned development programmes, discounts from industry-related businesses to support operational excellence, and a wealth of practical resources, including guides, live webinars, and mentorship opportunities. Depending on your membership level, you can also benefit from access to a job and projects board. The Vault is more than just a resource centre; it's a dedicated space to learn, grow, and build a powerful professional network, all while enhancing your career and business impact.

CAREER DEVELOPMENT

Our specialist programmes inspire growth, enhance expertise, and drive career progression.

The 12-Week Business Manager Programme empowers participants with practical tools to excel in their roles.

The 2-Year Certificate in Business and Operations Management deepens knowledge and fosters a greater understanding of excellence.

For senior leaders, the **Strategic Business Leader Programme** builds the skills to shape strategy, influence decisions, and lead with confidence.

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BESPOKE ACADEMY DESIGN

Our Bespoke Academy Design and Delivery service sets the gold standard for professional development, making us recognised leaders in this space. We specialise in creating tailored academies that align with the unique needs, goals, and aspirations of your business.

From concept to implementation, we design immersive learning experiences that empower teams, enhance skills, and drive excellence.

By integrating cutting-edge strategies with real-world applications, we ensure every academy delivers measurable results and lasting impact. Whether you're looking to upskill individuals, develop leaders, or build a culture of continuous learning, our bespoke academies provide the perfect solution to unlock potential and elevate performance.

INTERIM SUPPORT

Our **Interim Business Support** service is designed to provide tailored assistance to operations and business leaders exactly when it's needed. Whether you require expert support to drive current projects or strategic guidance for board-level decisions and long-term direction, we're here to help. With flexible timeframes, we work alongside you for as long as you need us, ensuring your business stays on course and achieves its goals with confidence.

CLIENT TESTIMONIAL

The BOMS course is an absolute MUST for anyone in operations.

I genuinely loved every second of the 12 weeks and already miss it. The content was practical and eye-opening, provoking lots of thought and leaving me inspired.

I now feel equipped to drive growth while keeping quality and consistency at the heart of everything we do. Most importantly, it gave me the motivation and confidence to make some key changes that I'd been putting off for too long.

The group dynamic kept us all accountable, pushing each of us closer to our goals. I highly recommend.

Shaunagh, Chief Operating Officer

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